

Vinothini Ganespathy
Coventry Road Practice
2314 Coventry Road
Sheldon
Birmingham
West Midlands
B26 3JS

Your inspection number: INS2-
18079742211

19 December 2023

**Care Quality Commission
Health and Social Care Act 2008**

Location name: Coventry Road Practice
Location ID: 1-549111453

Dear Dr Ganespathy

Factual accuracy check of your draft inspection report and evidence table

Following our recent inspection of Coventry Road Practice, we enclose our draft inspection report and evidence table. This is your opportunity to tell us about any information in the report and evidence table that is factually incorrect, or where you think we should consider additional information to inform our judgement of your service.

If you do not wish to submit a response, please tell us straight away. We will confirm this by email then publish the final report and evidence table.

How to respond

If you wish to submit a response, you need to download a form. You must use this form www.cqc.org.uk/factualaccuracyform-appendix to respond – we will not usually accept a response in any other format. If you are unable to use the form, you must tell us why immediately. We will use discretion to determine whether there are exceptional circumstances.

If you wish to submit points on both the draft report and evidence table, please submit these together as one response on the same form using the appropriate sections.

Please write your inspection number on the form (INS2-18079742211), and do not convert the Word document into PDF format.

Return the completed form by email and any extra supporting information to HSCA_Compliance@cqc.org.uk. If you cannot use email, please return by post to the address at the top of this letter.

To avoid delay, you must include your inspection number (INS2-18079742211) and location name in the subject line of your covering letter or email.

When to respond

Once you have received the email with the draft report, you have **10 working days from the date of the email** to submit:

- The points you wish to make.
- Any extra supporting information that you think is essential for us to consider, which may influence the content of the report and evidence table and/or our judgements. **You must specify the exact place in this extra information (eg page and paragraph number) that supports the point you are making.**

If you are unable to respond within 10 working days, you must tell us why **immediately in writing**. We will use discretion to determine whether there are exceptional circumstances. If we do not hear from you by the date above, we will finalise the report and evidence table and publish it on our website.

We will review your submission and amend the report and evidence table if we consider it appropriate to do so. If we do not accept your points we will explain why when we return the response form.

Please read the guidance on our website for further information www.cqc.org.uk/factualaccuracy

Ratings in your draft inspection report

We award ratings on a four-point scale: ‘outstanding’, ‘good’, ‘requires improvement’, or ‘inadequate’.

The table below shows the ratings we have awarded to this location:

	Safe	Effective	Caring	Responsive	Well-led
Overall Key Question	Not inspected	Not inspected	Not inspected	Good	Not inspected
Overall location	Good				

If you have any questions, please contact our National Customer Service Centre:

Telephone: 03000 616161

Email: HSCA_Compliance@cqc.org.uk

Write to: CQC HSCA Compliance
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA

Yours sincerely,

Angela Mabhurukwa
Inspector, Primary Medical Services

Attached:
Draft inspection report
Evidence table